

B.L.J. Govt. P.G. College, Purola (Uttarkashi)

ANALYSIS OF STUDENTS' FEEDBACK AND ACTION TAKEN

(SESSION 2023-24)

Student feedback is a vital component of the learning process. The college collects feedback from students on various aspects through a structured questionnaire. This feedback is analyzed, and appropriate actions are taken to enhance the quality of the teaching-learning environment and identify opportunities for overall improvement, including better teacher-student engagement in the classroom to achieve excellence in education.

The questionnaire is designed to gather information about students' satisfaction with the facilities and services provided to create a conducive atmosphere for teaching and learning. The information provided by students is kept confidential and serves as crucial input for improving the quality of the courses and programs offered by the college.

To ensure comprehensive results, statistical analysis and graphical representations of the data were undertaken. Responses are scored on a five-point scale: Strongly Disagree, Disagree, Neither Agree nor Disagree, Agree, and Strongly Agree. Students indicate their level of agreement with various statements by selecting the appropriate option.

A total of **288** responses were received from students across odd and even semesters from various departments. The Internal Quality Assurance Cell (IQAC) analyzed the feedback and submitted a report to the authorities, who subsequently discussed the findings in various forums, including meetings with the heads of departments.

QUESTIONS COVERED ARE GIVEN BELOW	
1	Status of teaching quality in college
2	Condition of college building and facilities useful to students
3	Status of programs conducted by the college for all-round personal development of students
4	Status of work done by the college administration for up gradation and development
5	Status of co-curricular activities in college
6	Teaching methods used in the teaching-learning process of the college. Status of oblique techniques.
7	Status of library and oblique reading room in the college
8	Discipline situation in the college
9	Status of communication and cooperation received with teachers and staff for the academic and administrative up gradation of the college.
10	Status of available efforts for guidance and counselling for future employment

11	What is your action plan for future career?
12	Do you have a suggestion

GRAPHIC REPRESENTATION OF THE ANALYSIS

Total no of responses = 288

Table 1. Status of teaching quality in college

Students Responses	Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree
Percentage	3.7%	3.4%	8.7%	36.4%	47.9%

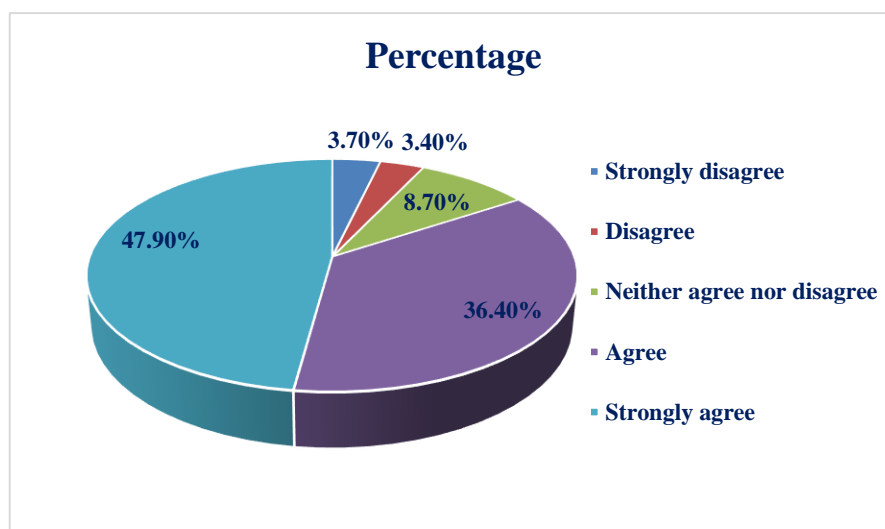


Table 2: Condition of college building and facilities useful to students

Students' response	Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree
Percentage	4.7%	4.7%	13.3%	35.6%	41.6%

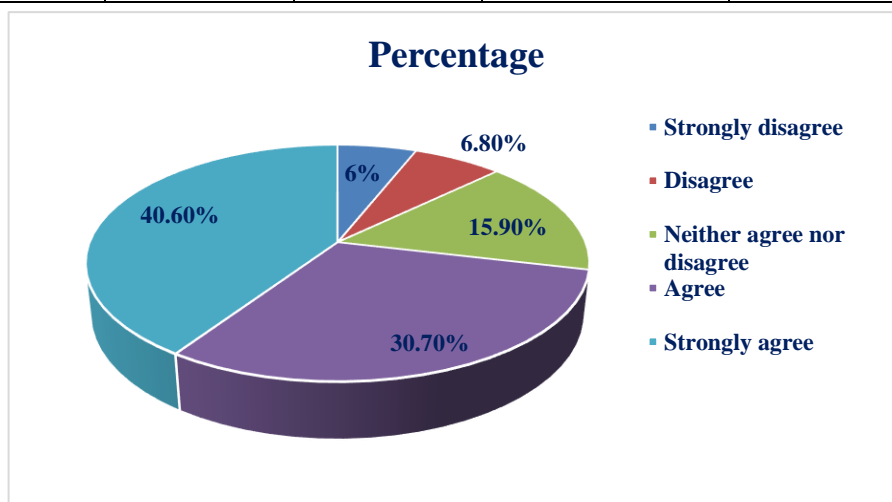


Table 3: Status of programs conducted by the college for all-round personal development of students

Students' response	Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree
Percentage	3.1%	3.6%	31.3%	28%	33.9%

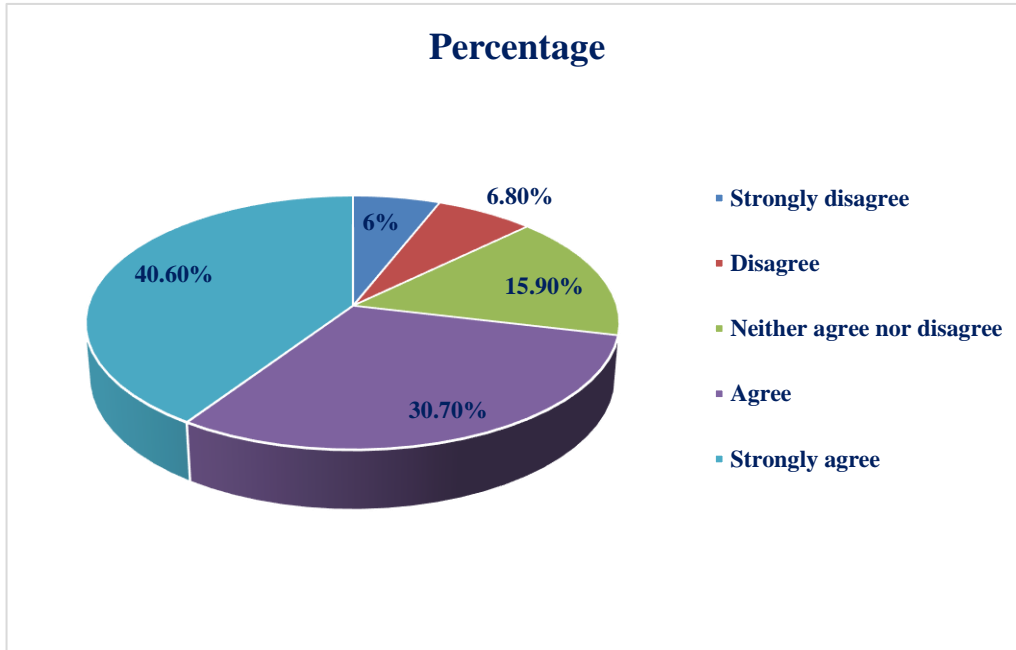


Table 4: Status of work done by the college administration for up gradation and development

Students' response	Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree
Percentage	4.7%	4.7%	12.5%	32.3%	45.8%

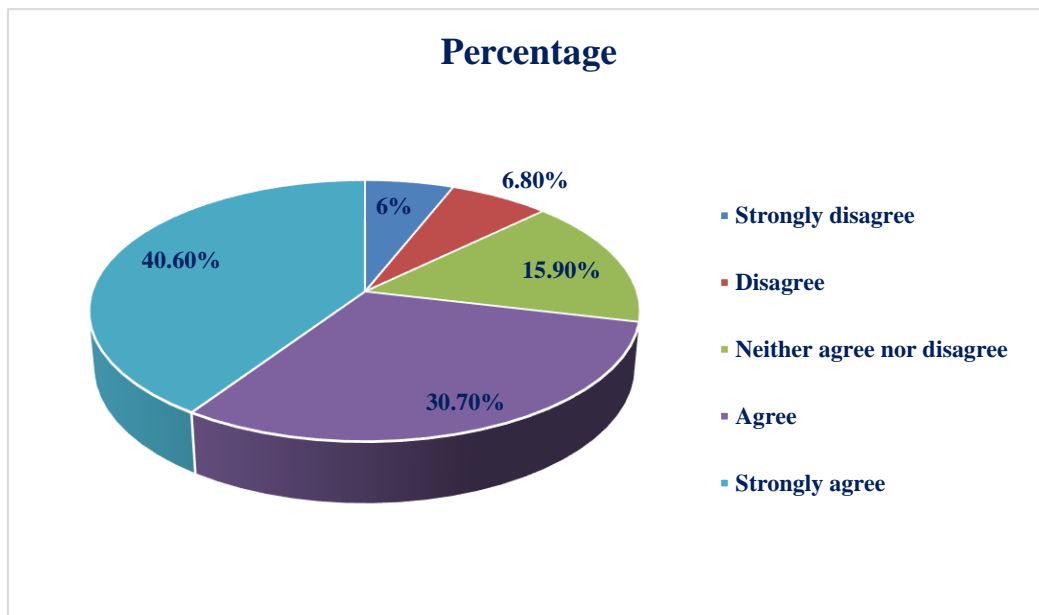


Table 5: Status of co-curricular activities in college

Students' response	Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree
Percentage	27.7%	7.5%	8.9%	27.7%	37%

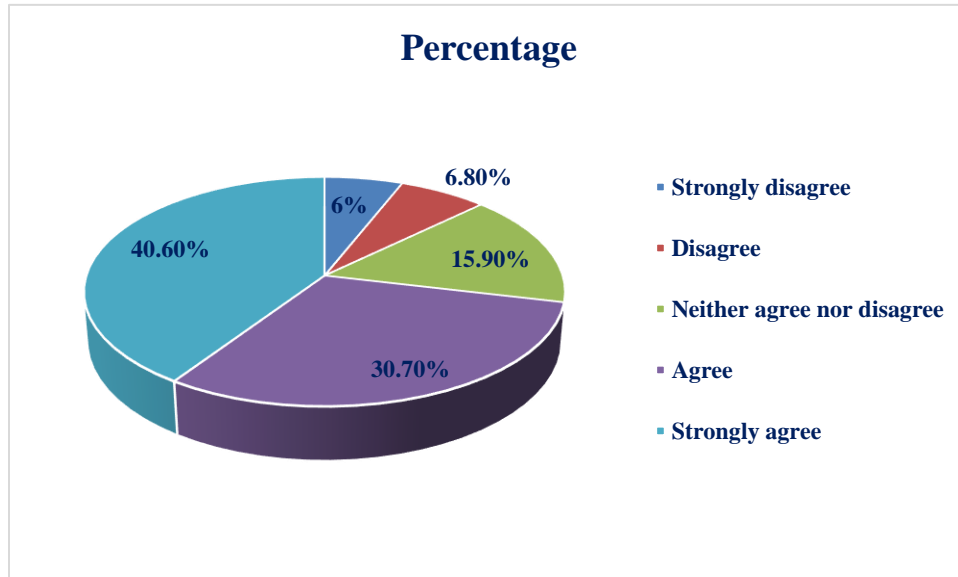


Table 6: Teaching methods used in the teaching-learning process of the college. Status of oblique techniques.

Students' response	Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree
Percentage	4.2%	5.5%	14.6%	32.4%	43.2%

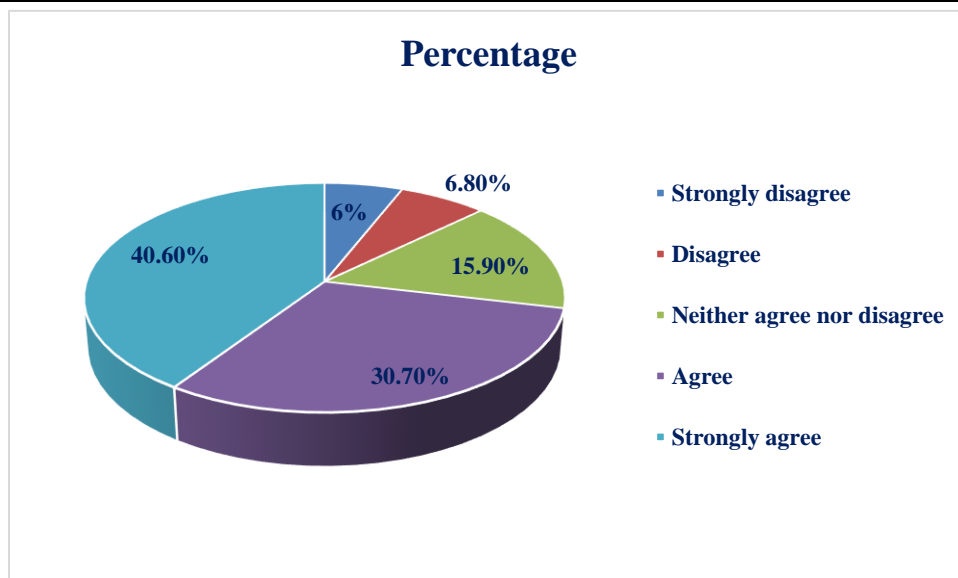
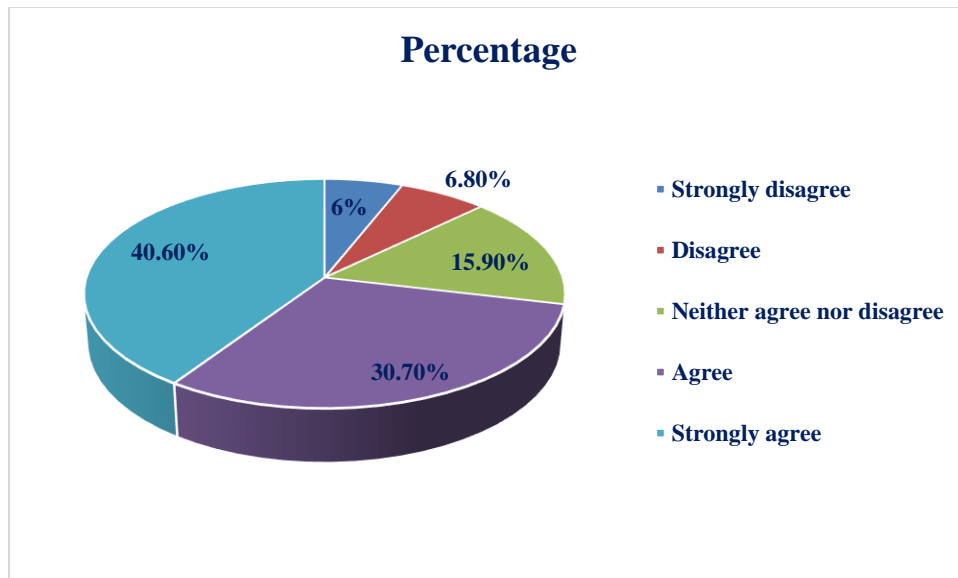


Table7: What is your action plan for future career?

Students' response	Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree
Percentage	6%	6.8%	15.9%	30.7%	40.6%



STUDENTS' FEEDBACK ANALYSIS

At B.L.J. Govt. (P.G.) College Purola, Uttarkashi, the feedback collected from students provides valuable insights into their experiences and satisfaction levels. After a thorough analysis of the feedback survey, the following key observations were made:

- **Academic Facilities:** Most students expressed a high level of satisfaction with the academic facilities provided by the college, including well-maintained classrooms, laboratories, and teaching aids.
- **Staff and Library Services:** A vast majority of students appreciated the supportive attitude and efficiency of the teaching and library staff in meeting their academic needs.
- **Wi-Fi and Internet Facilities:** Students were generally satisfied with the availability and functionality of Wi-Fi services on campus, which play a crucial role in accessing online resources.
- **Placement Support:** Some students suggested that additional efforts be made to enhance placement readiness by organizing more workshops focused on soft skills, interview techniques, and preparation for competitive exams.
- **Grievance and Sexual Harassment Cells:** Students expressed satisfaction with the effective functioning of the Grievance Redressal Cell and the Sexual Harassment Cell, highlighting the college's commitment to addressing their concerns promptly and fairly.
- **Accessibility:** Students appreciated the accessible infrastructure of the college buildings and classrooms, which are inclusive of differently-abled persons.
- **Overall Atmosphere:** A majority of students agreed that the college provides a conducive atmosphere for learning, personal growth, and community engagement.

STUDENTS' SUGGESTIONS

- **Sports Events:** Students requested the organization of more sports events to encourage physical activity and enhance campus life.
- **Online Notice Board:** A suggestion was made to provide important information and updates through an online notice board for easier access.
- **Hindi Medium Books:** Students requested the availability of more textbooks and reference materials in Hindi medium to cater to their linguistic preferences.
- **Smart Classrooms and Projects:** Students recommended equipping classrooms with smart technology and promoting more project-based learning for an interactive educational experience.
- **Placement Awareness:** It was suggested that students be made more aware of the placement opportunities and outcomes associated with their courses.

ACTION TAKEN


Based on the feedback and suggestions, the following actions were implemented to address the students' concerns and improve their experience:

- **Sports Programs:** The college organized additional sports events to promote fitness and teamwork among students.
- **Library Resources:** Regular procurement of books, including the latest editions and Hindi medium resources, was undertaken to ensure students have access to comprehensive learning materials.
- **Smart Classrooms:** Projectors and other smart classroom equipment were installed to facilitate modern teaching methods, improving the learning experience.
- **Enhanced Internet Facilities:** Efforts were made to upgrade the campus internet and Wi-Fi facilities to provide uninterrupted connectivity for academic purposes.

- **Placement Awareness:** Students were informed about the placement opportunities and program outcomes during orientation and induction programs held at the beginning of the academic year.
- **Experiential Learning:** More industrial and field visits were organized to provide practical exposure. Teachers were encouraged to adopt experiential teaching methods, including the use of PowerPoint presentations and case studies.
- **Career Counseling and Alumni Interaction:** The Department of Alumni Relations hosted interactive sessions featuring prominent alumni to provide career guidance, counseling, and motivational talks for current students.

The college remains committed to using student feedback as a tool for continuous improvement, ensuring a holistic and fulfilling educational experience for all.


Coordinator-IQAC
B. L. J. Govt. Post Graduate
College Puroia, (Uttarkashi)


Principal
B.L.J. Govt. Post Graduate
Collage Puroia, (Uttarkashi)